

# Team Member Introductions

Each month, our goal is to introduce a few of our amazing new team members through ISA Today. So, keep an eye out for the latest edition!



**Karen Lacatell**  
Accounting Specialist

Karen joined ISA with a longstanding accounting background, with twelve years in the health care sector. Prior to moving to Atlanta, Karen held several accounting roles within the Berkshire Health System in Massachusetts.

Karen's experience working with complex financial systems lends itself well to the work she does here at ISA.

Karen has also served as a volunteer for VITA (Volunteer Income Tax Assistance); offering tax preparation assistance to low-income earners, those with disabilities, non-English speakers and senior citizens.

## On a personal note:

Karen recently moved to Atlanta from Massachusetts and enjoys exploring all the area has to offer, especially the Chattahoochee River and hiking trails, as she is an avid outdoor enthusiast.

Karen also enjoys singing in the church choir and reading biographies.

Dan joins ISA with over 17 years of experience in arboriculture. His career started at ProArbor in Medford, Oregon, as a grounds person, and he eventually climbed for Bartlett Tree Experts. He later moved to Portland, OR, working for Ward Tree Care as a crew foreman/lead climber, and in sales and customer service.

In 2012, Dan founded Oliver Arbor Care in Bend, OR.

Dan has a true passion for the customer experience. Recently, he decided to turn his career further in that direction, which will bode well in his new role at ISA.



**Dan Oliver**  
Member Recruitment & Retention Specialist

## On a personal note:

Dan is an outdoor enthusiast and loves to white water kayak. Until moving to Atlanta in early May, he had always lived in Oregon.

Dan is an ISA Certified Arborist and Municipal Specialist. He has also previously earned the ISA Tree Worker Climber Specialist Certification, as well as the Tree Risk Assessment Qualification. His favorite tree is the *Quercus garryana* (Oregon white oak).