

Team Member Introductions

Each month, our goal is to introduce a few of our amazing new team members through ISA Today. So, keep an eye out for the latest edition!



Barbara Bonner
Credentiaing Solutions Specialist

On a personal note:

Barbara is a Georgia native. She enjoys living a healthy lifestyle, walking and running. Barbara also loves to surf when she has the opportunity, read, and spend her free time with family.

Barbara joined ISA in January 2020 as a credentialing solutions specialist.

Barbara came to ISA with several years of experience working as a credentialing specialist in the medical field.

Prior to her work as a credentialing specialist, Barbara worked on the patient care side of the industry, spending several years as a respiratory therapist.

Lucia joined ISA as the credentialing partner success manager in February 2020.

Prior to ISA, Lucia served as the certification manager for the National Association of Elevator Contractors (NAEC).

Lucia spent the 17 years prior to NAEC working in the association industry, primarily administering various online education and certification programs.



Lucia Coghlan
Credentialing Partner Success Manager

On a personal note:

Lucia is also a native to Georgia. Her son, Alex, is her primary focus and is currently a junior at Georgia Southern University.

Lucia enjoys Georgia football, the Atlanta Braves and live music. She also loves to play darts.

Lucia considers her rescue dog, Bertha Mae (86 lb pit bull), her best friend.