

# Team Member Introductions

Each month, our goal is to introduce a few of our amazing new team members through ISA Today. So, keep an eye out for the latest edition!



**Erin Dupree**  
Credentialing Manager

## On a personal note:

Erin is originally from Florida and tries to get back to as many Florida State games as possible, as she loves college football. She has an adorable miniature Schnauzer named Bella that is an important part of her family.

Erin also loves to read. She reads at least one book per month, many times more. Her favorite type of book is a good mystery or psychological thriller.

Erin joined ISA with over 10 years of experience working in associations such as the American Society for Heating, Refrigerating, and Air Conditioning Engineers and Meeting Expectations (an association management company that handles multiple associations).

Erin's background in education and certification departments in other associations lends well to the work she does here at ISA.

Rosa joins ISA with a long career as a case manager for non-profit organizations such as The Office of Refugee Resettlement-Unaccompanied Alien Children Program and The Partnership for Community Action.

Rosa also previously worked as a Case Processor and Data Analyst for the law offices of Morgan and Morgan.

As the Compliance Services Manager, Rosa enjoys using her eye for detail and process orientation.



**Rosa Gutierrez**  
Compliance Services Manager

## On a personal note:

Rosa is very passionate about giving back to the community. She volunteers for several organizations in the Atlanta area, and she is also a mentor to two foster care teenagers. In general, she enjoys supporting and empowering others.

Rosa loves long distance running and almost any outdoor activity.