ISA Tree Risk Assessment Qualification Renewal Online
Information for Renewal Candidates

What is it?

ISA is adding a new training and examination modality available for current ISA Tree Risk Assessment Qualification (ISA TRAQ) credential holders who are eligible to renew their credential. This new modality allows eligible credential holders to renew their credential, by successfully completing both training and examination requirements, from the convenience of their own home/location.

How can I learn about future events and register?

Events are still offered through participating ISA TRAQ Hosts/ISA Components and events scheduled can be found at **https://wwv.isa-arbor.com/events/eventscalendar/index** just look for "ISA Qualification Renewal" under "Event Type".

What about renewal requirements, registration deadlines, CEUs and examination results?

All pertinent information for ISA TRAQ candidates and credential holders can be found at the **Application Guide** for this credential.

What about cost, program registration, cancellation and refund policies?

Program registration cost, cancellation and refund policies may vary and are provided by each program host offering the program.

Does my registration include all costs associated with the program?

Yes, program registration fees for programs delivered through ISA TRAQ Hosts/ISA Components include all costs associated with examinations for the program. Retake fees and rules still apply, more information can be found in the **Application Guide** for the program.

What is the same and what is different?

You still participate in a live training environment that is led by an ISA-Approved Instructor and held by an ISA TRAQ Host/ISA Component. Training events will be held in an online environment and those who meet training requirements (candidates must attend at least 80% of the training program) will receive access to schedule their written exam and submit their performance-based assessment.

What do I need to know about the online version of the ISA TRAQ Renewal examinations?

☐ **Before registering for an online program**

- ✔ Review all system requirements, FAQs, and exam policies and procedures available on the **OnVUE page**.

- ✔ We strongly recommend that you **Perform a System Test** from your chosen testing location and computer/network you plan to use at the date scheduled for the exam for testing, prior to scheduling the exam.

- ✔ Candidates that do not meet system and check-in requirements will not be able to test using this modality.

☐ **After you meet the training requirements for the program**

- ✔ You will receive an email confirmation with a link to schedule your written exam through our provider Pearson VUE. This confirmation will also contain the link to submit your performance-based exam.

- ✔ **Your name at registration must match what is on your government-issued ID that will be needed on the day scheduled for the written exam.**

- ✔ You will have a 90-day period to complete and submit both written and performance-based exams.

☐ **On the day scheduled for your written exam you will need to**

- ✔ Be ready for check-in 30 minutes before the appointment time.

- ✔ Have a smartphone to take and submit pictures of your government-issued ID and testing location when prompted. These must be at arm's reach for the check-in process.

- ✔ Clear the exam workspace, move all books and writing objects out of arm's reach, unplug additional monitors and computers, and clear the walls of writing (e.g., on whiteboards).

- ✔ Agree to disclosures and audio/video recording for the exam session.