

## Crew Leader Residential | Commercial Tree Care

### JOB DESCRIPTION

THE DUTIES OF THIS POSITION range from crew leader to district supervisor (in larger companies). Crew leaders are responsible for the safety, leadership, and productivity of the crew. District supervisors are responsible for maintaining safety, quality of workmanship, and good client relations.

### TYPICAL BACKGROUND

Crew leaders and supervisors typically come up through previous work in tree crews. Many have formal education in arboriculture.



International Society of Arboriculture

### EDUCATION/TRAINING NEEDS

- ✓ Basic management training
- ✓ Cabling and bracing
- ✓ Chain saw use and safety
- ✓ Chipper use and safety
- ✓ Communication skills
- ✓ Diagnostic training
- ✓ Electrical hazards training
- ✓ Emergency procedures
- ✓ General work site safety
- ✓ Hazard recognition
- ✓ Job briefings
- ✓ Lightning protection
- ✓ Proper equipment use and maintenance
- ✓ Pruning principles and techniques
- ✓ Tree biology
- ✓ Tree identification proficiency
- ✓ Work orders and plan preparation

### EDUCATION TRAINING MATERIALS

- ✓ *An Illustrated Guide to Pruning* (Gilman)
- ✓ *ANSI A300 Standards for Tree Care Operations* (or applicable national standards)
- ✓ *ANSI Z133 Safety Standard for Arboricultural Operations* (or applicable national standard)
- ✓ *Arborists' Certification Study Guide* (ISA)
- ✓ *ArborMaster® Training Video Series* (ISA)
- ✓ *Arborists' Knots for Climbing and Rigging – DVD and Workbook* (ISA)
- ✓ *Best Management Practices Series* (ISA)
- ✓ *Chain Saw Safety and Field Maintenance* (Eckert)
- ✓ *Diseases of Trees and Shrubs* (Sinclair and Lyon)
- ✓ Electrical Hazards Awareness Program
- ✓ *Manual of Woody Landscape Plants* (Dirr)
- ✓ *Tree Risk Assessment Manual* (ISA)
- ✓ *Urban Health: A Practical and Precise Estimation Method* (Bond)

### ELIGIBILITY REQUIREMENT

Strong communication, management, and leadership skills are essential. Many companies require ISA Certified Arborist® credential.

### CERTIFICATION/LICENSES

ISA Certified Arborist® and ISA Tree Risk Assessment Qualification credentials are recommended. Commercial Driver's License is required.

### TYPICAL FUTURE CAREER PATHS

Crew leaders may progress to positions such as tree care salesperson, safety coordinator, and trainer. Some workers may switch to similar positions in other aspects of tree care such as municipal or utility operations.