1. **How can I apply for a TRAQ event?**
   As TRAQ courses are scheduled, they are listed on the ISA website.
   For TRAQ events that are co-hosted by ISA and a local Chapter or Associate Organization, participants are encouraged to apply online (http://www.isa-arbor.com/events/workshopsandsymposia/traqevents.aspx).
   For events hosted solely by a Chapter or Associate Organization, the host has the authority to determine how registration will be processed. Some Chapters or Associate Organizations may allow paper applications to be submitted.

2. **How much does it cost to take the TRAQ course and exam?**
   For TRAQ events that are co-hosted by ISA and a local Chapter or Associate Organization, the participant fees are:
   - ISA Member $625 USD
   - Non ISA Member $750 USD
   - Exam Retake $150 USD
   For TRAQ events hosted solely by a Chapter or Associate Organization, the host has the authority to set course fees at their own discretion, causing course prices to vary.

3. **How long before the start of the TRAQ event will I receive the course materials?**
   Confirmation packets are shipped three weeks prior to the start date of the course. Packets include the course manual and workbook.

4. **How long is the Tree Risk Assessment Qualification valid? Do I have to retake the course after my qualification expires?**
   The Tree Risk Assessment Qualification is valid for five years from the date the TRAQ exam is passed. The qualification holder is required to take the course and pass the exam every five years in order to maintain the qualification. There are no CEU requirements for TRAQ.

5. **How are event locations selected?**
   ISA headquarters staff will schedule TRAQ events based on public interest expressed through Chapters, AOs, and other organizations. Contract models are scheduled by the host.
   The criteria for reviewing and approving requests for TRAQ events will include, but is not limited to:
   - Geographic distribution of requests received
   - Instructor availability
   - Regions where municipalities require a tree risk credential in their contracts and/or codes
   - Demand in a particular region
6. **What development standards were used to design this qualification program, and how does that affect international programs?**

TRAQ was developed and is administered under the same standard worldwide. Currently, there is no international standard for this type of qualification. Because there is not an internationally accepted framework for the development and delivery of qualification programs, ISA explored alternatives and selected ASTM International. ASTM International is a standards organization that develops and publishes technical standards for a wide range of materials, products, systems, and services. Although ASTM is a US-based organization and the standard is US-based, ASTM operates internationally and has a comprehensive reach for qualifications like TRAQ.

It should also be noted that the committee charged with developing TRAQ was an international committee of experts with tremendous geographic diversity. ISA believes that this has strengthened the development of the qualification.

7. **Who should I contact if I have questions about the Tree Risk Assessment Qualification or TRAQ events?**

Contact an ISA customer relations staff member at qual@isa-arbor.com.

8. **Who should I contact if I have questions about a TRAQ event in my area?**

If you are interested in having a TRAQ course in your area, contact your local ISA Chapter or Associate Organization.

If you have questions about a scheduled TRAQ event, contact the event host.